

NAME _____
ADDRESS _____
CITY, STATE & ZIP _____



FasTrak™ Customer Service Center
P.O. Box 4033
Concord, CA 94520-4033
1-888-725-TRAK

REQUEST TO CLOSE ACCOUNT

ACCOUNT #: _____

How would you rate our Customer Service (circle one)

Poor	Average	Above Average	Excellent
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Transponders Returned? ☐

Transponders must be returned to close account or \$30 fee will be charged per transponder.

Please comment on our service:

REASON FOR CLOSURE:

- ☐ CHANGE JOBS/RETIRE
☐ CARPOOL
☐ MOVING (GIVE NEW ADDRESS BELOW)
☐ NOT HAPPY WITH SERVICE
☐ OTHER (PLEASE EXPLAIN)

REFUND ADDRESS:

All refunds will be made by check.
Refunds will be processed in approximately 30 days to allow for posting of transactions after request is submitted.

CUSTOMER SIGNATURE:

DATE:

For Use by Service Center

CLOSING BALANCE \$

CSR INITIALS

DATE

☐ WALK IN

☐ MAIL

TOTAL REFUND:

\$

FINANCIAL
INITIALS &
DATE